



# MAC-HRD Newsletter

January 2012

**Welcome to Spring semester!**

Click [here](#) for the Organizational Meeting Schedule

## Prescription Drug Benefits

Walgreens and Express Scripts (Anthem's pharmacy benefit manager) could not agree on contract terms. Starting January 1, 2012, Walgreens and its sister stores, Duane Reade's, Happy Harry's or Option Care, are no longer in network. Anthem is making automated phone calls to:

- Members who visit a Walgreens on or after January 1, 2012, and the claim is rejected (because Walgreens is no longer in network)
- Members who use Walgreens, are on maintenance medication(s) and are approaching their refill date
- Members who use Walgreens, are on maintenance medication(s) and missed their refill window

The automated call script is designed to help members move their prescriptions to an in-network pharmacy and avoid disruption. Anthem will continue making automated calls through February.

Here are the three things Anthem says you can do after selecting a new in-network drug store:

1. Take your medicine bottle to your new drug store. They'll call the old one to transfer it for you. OR
2. Call the new store and ask them to call the old one. OR
3. Ask your doctor to call your new drug store with your prescription details.

**For a list of local in-network pharmacies, see page 3 of this newsletter:** You can also search for in-network providers at [Anthem.com](http://Anthem.com).

## Flexible Spending Accounts

Our Flexible Spending Account benefits run January 1, 2012 to December 31, 2012. If you are participating in this year's plan you can click [here](#) to check your account balance:

## IT Security

MOREnet Security has seen an increase in the number of compromised machines as a result of users responding to phishing scams. Please do not click on links in email notices and do not provide personal information via email. This information includes account names, passwords, addresses, banking information, etc.

A typical scenario would be an email from the IT department or banking institution asking a user to reset their password. The email contains a link that directs the user to a form where they input their information, which is then used to steal their information.

MAC Information technology staff and legitimate financial institutions will never ask for this information through an email.

## Microsoft Office 2010

MAC faculty and staff may purchase Office 2010 at the Bookstore for about \$7 for their laptop/pc. Installation & activation instructions come with the installation dvd. You can also find them posted on [MAC's IT webpage](#)

## Behavioral Intervention Team

MAC's Behavioral Intervention Team (BIT) has a dedicated MyMAC page: <https://my.mineralarea.edu/ICS/BIT/> that contains information about what the team is all about and the process for reporting issues. Please contact Mark Easter if you have any questions regarding the BIT. You can reach Mark at [mceaster@MineralArea.edu](mailto:mceaster@MineralArea.edu) or ext 2211

### *HRD Mission Statement*

Mineral Area College is committed to the changing educational needs of the community it serves and to creating a dynamic learning environment. Through a Human Resource Development program that is accessible, comprehensive, and flexible, the College shall assure sufficient resources, knowledge, and opportunity to best meet the personal, professional, and social needs of its diverse community.

\*Although some programs and offerings are planned for specific groups, most HRD activities are open to all Mineral Area College employees.

# News from Around Campus

## Outstanding Customer Service Award

Submitted by a MAC Faculty Member:

"Recently, Phil and Richard really got us out of a jam. Sometimes we don't get our request forms submitted in a timely fashion. It would be understandable for those guys to be upset about us not getting our requests in on time, but they always take the high road. We never hear a cross word from them, and they take care of our last minute needs and changes every time. I think this comes from the fact that they truly appreciate the importance of our events and want everything to work out well. They are a distinct value to the institution."

Thanks Phil, Richard and the entire General Services team who help with room set ups!



When you get a chance, take a stroll over to the Fieldhouse. Larry Agnew and Linda Resinger are giving



Another MAC staff member sends a compliment to Judy Lancaster, who cleans the Fine Arts building saying, "Everyday I receive compliments on how good the building looks from students who attend classes there."

Thanks Judy and the night cleaning team!



it a new look, with with MAC colors of red & black & Kirby watching everywhere! GO CARDS!

## Upcoming Events

### JANUARY

Jan. 2 - Offices Re-open  
Jan. 9 - Faculty Returns  
Jan. 10 - Faculty Mentor Meeting, 10 - 11., FA105;  
Leadership Academy, 12-5:00, FA 105  
Jan. 11 - Spring Semester Begins  
Jan. 16 - Martin Luther King, Jr Day - Campus Closed

### FEBRUARY

Feb. 7 - Professional Development Day -  
Classes Cancelled; Leadership Meeting 12-4:00, FA105  
Feb. 20 - President's Day, Campus Closed  
Feb. 17 - Mentor Meeting, 10 - 11, FA105  
Feb. 22 - Leadership Meeting in Jefferson City, All Day

*If you have any news to submit please call ext 2378 or ext 2379 , e-mail [kwaller@mineralarea.edu](mailto:kwaller@mineralarea.edu) or [kneff@mineralarea.edu](mailto:kneff@mineralarea.edu), or stop by FA104*

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USADRUG  
120 E KARSCH BLVD  
FARMINGTON, MO 63640-1238  
573.756.6421

DICUS DRUG  
125 W KARSCH  
BLVD FARMINGTON, MO 63640-2156  
573.756.5425

MEDICINE SHOPPE  
673 W KARSCH BLVD  
FARMINGTON, MO 63640-3314  
573.756.8906

USA DRUG  
1107 W LIBERTY ST  
FARMINGTON, MO 63640-1921  
573.756.2799

WAL-MART PHARMACY  
701 WALTON DR  
FARMINGTON, MO 63640-1950  
573.756.8677

MEDICAP  
800 VALLEY CREEK DR  
FARMINGTON, MO 63640-1969  
573.760.0200

USA CLINIC AT MINERAL AREA HOSPI-  
TAL  
1101 WEBER RD  
FARMINGTON, MO 63640-3352  
573.756.6117

COUNTRY MART  
301 T J STEWART DR  
PARK HILLS, MO 63601-2500  
573.431.8537

PHARMAX PHARMACY  
113 SAINT FRANCOIS PLZ  
PARK HILLS, MO 63601-4454  
573.431.5040

PARKLAND HEALTH MART PHARMACY  
617 N COWLING ST  
DESLOGE, MO 63601-3119  
573.431.6677

WAL-MART PHARMACY  
407 N STATE ST  
DESLOGE, MO 63601  
573.431.5483

USA DRUG  
1142 N DESLOGE DR  
DESLOGE, MO 63601-2937  
573.431.2242

COUNTRY MART PHARMACY  
50 BERRY RD  
BONNE TERRE, MO 63628-1373  
573.358.0099

ALLEN STREET APOTHECARY  
36 N ALLEN ST  
BONNE TERRE, MO 63628-1210  
573.358.3311

PHARMAX PHARMACY  
60 NESBIT DR, STE A  
BONNE TERRE, MO 63628-1347  
573.358.3301

WAL-MART PHARMACY  
1025 WALTON DR  
FREDERICKTOWN, MO 63645-7235  
573.783.2663

DICUS DRUGS  
210 E MURTA ST  
FREDERICKTOWN, MO 63645-1018  
573.783.2788

MEDICATE PHARMACY  
111 E MAIN ST  
FREDERICKTOWN, MO 63645-1123  
573.783.5508

USA DRUG OF ARCADIA VALLEY  
124 W RUSSELL ST  
IRONTON, MO 63650-1313  
573.546.7915

**Mineral Area College**  
**“Policy of Non-Discrimination”**

Mineral Area College does not discriminate on the basis of race, color, national origin, gender, disability, age, religion, creed, genetic and family medical history as defined by GINA, or marital or parental status. For more information, call the Title VI, Title IX, Sec. 504 and ADA coordinator at (573) 431-4593 or U.S. Dept. of Education, Office of Civil Rights.