

From Entitlement to Accountability

Problem Solving, Critical Thinking, Collaborative Creativity

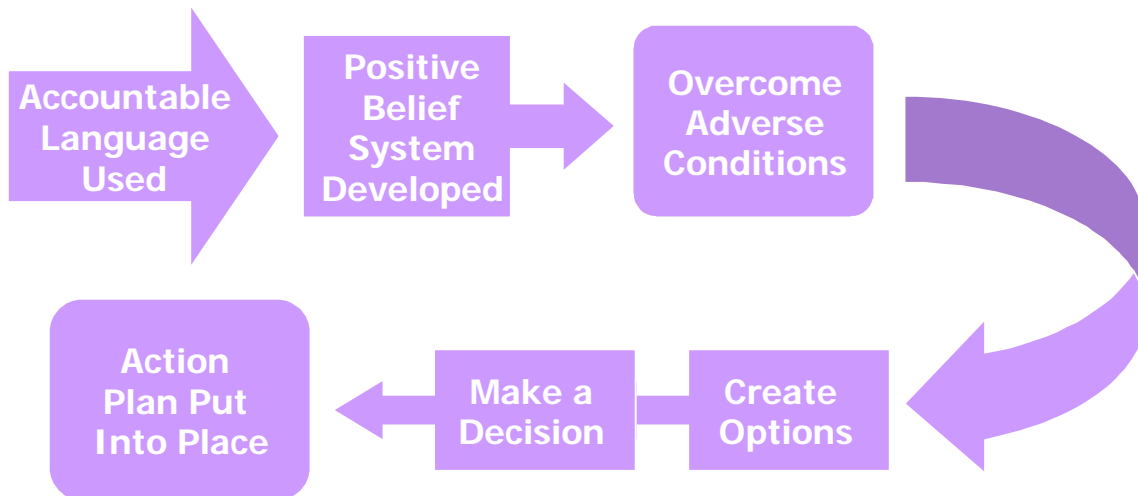
Do you have an entitlement mentality in your workplace?

Do you know how to move people toward accountability?

Do your workers have the tools to overcome adversity?

At the completion of this eight-hour workshop, the participant will know:

- How to detect and dispute an entitlement mentality
- Understand the power of personal accountability
- Learn and use accountability scripts
- Recognize and overcome adversity
- Use creativity more readily and naturally to solve problems
- Effectively use a variety of problem-solving tools
- Learn and use a decision-making model



Compared to what we ought to be, we are only half awake. We are making use of only a small part of our physical and mental resources. Stating things broadly, the human individual thus lives far within his limits. He possesses power of various sorts which he habitually fails to use.

~~ William James

Length of workshop: 8 hours

Who should attend: Managers, supervisors, line workers

Vendor: Mineral Area College (Contact Bev Hickam, Director of Business and Industry Programs, 573-270-3542)